

Treasury Pulse

Passion to Perform

Deutsche Bank Integration Solution Boosts Efficiencies at Sri Lankan Mobile Network Provider



By
Hardi Mandiro
Head of Client Integration Services, Asia-Pacific
Hardi.Mandiro@db.com

Deutsche Bank has successfully implemented a new integration solution for Dialog Axiata PLC ("Dialog"), Sri Lanka's largest and fastest-growing mobile network provider. The solution enables seamless, secure and direct connectivity between Dialog and the Bank via SAP NetWeaver Process Integration ("SAP NetWeaver PI") technology.

Dialog, an ISO 9001 certified company, is a subsidiary of Malaysia-based listed Axiata Group Berhad, which operates mobile communications networks supporting the latest in multimedia and mobile Internet services. Dialog also operates Dialog Television, a direct-to-home satellite TV service, and Dialog Broadband Network, which provides backbone and transmission infrastructure facilities and data communication services. The company serves a subscriber base of over 7 million Sri Lankans.

Developed to facilitate the exchange of information between a company's internal business systems and those of external parties, SAP Netweaver PI is middleware that can be used by corporates all over the world employing SAP as their Enterprise Resource Planning (ERP) or back-end system.

With Deutsche Bank being a major user of SAP across our global network, we have worked in strategic partnership with SAP on various projects. This means we are able to leverage the in-house expertise we have developed in our centre of excellence based in Singapore to support our corporate clients in rolling out SAP

Integration solutions globally. Clients are able to tap into Deutsche Bank's experienced technical and service teams for assistance.

Deutsche Bank has been providing clients with integration solutions for SAP for the past 10 years. With our history of innovation and collaboration with SAP, we have developed best-in-class integration and implementation capabilities and processes to ensure a smooth and seamless experience for our clients.

To make the implementation as smooth as possible with minimal disruption to our clients, we provide clients with a connectivity kit that eliminates the need for additional programme development on their end. Our seamless integration solution enables clients to benefit from a shorter implementation turnaround time. Clients also benefit from ongoing post-implementation cost savings, as the solution is designed to be independent from any additional IT support requirements.

Deutsche Bank's end-to-end integration solution for SAP Netweaver PI allows clients to improve their operational efficiencies and, in turn, their working capital management. It is also distinctive for offering clients value-added services and functionalities such as parameterization and customization capabilities according to their business strategy and requirements, such as the ability to support withholding tax payment details and Extended Payment Details (EPD) at invoice level. We are committed to providing our clients a positive experience with solutions based on secure and reliable communication and processing capabilities, leveraging our superior technological capabilities, client focus and global network.